

BACHELOR OF SCIENCE HONOURS IN NURSING

NSU3109- MANAGEMENT AND PROFESSIONAL DEVELOPMENT IN NURSING
LEVEL 5

FINAL EXAMINATION

DATE: 27TH NOVEMBER 2019

TIME: 9.30AM- 11.30AM

Part B - Matching Questions (10 marks)Match the phrase given on the **left** with most relevant words/phrases given on the **right**.

Put the letter belongs to the selected word/phrase in the brackets given on the left.

| Left | | Right |
|--|-----|---------------------------------|
| 1. Determining the policies and objectives | () | A. Supervision |
| 2. Identification of information of patients | () | B. Inquest |
| 3. Nurse manager is responsible for his or her own action. | () | C. Negotiation |
| 4. Focus on the problem rather than individuals involved | () | D. Professional negligence suit |
| 5. Ordering expensive equipments to ward | () | E. Mitigation |
| 6. Quality of work output should be appraised | () | F. Change-of-Shift reports |
| 7. Helps employees cope with new practice roles | () | G. Professional development |
| 8. A demand for compensation to cover the damage | () | H. Accountability |
| 9. Death occurring during surgery or anesthesia | () | I. Installation |
| 10. Attending seminars or workshops | () | J. Administration |
| | | K. Staff development |
| | | L. Delegation |

Part C - Short Answer Questions (40 marks)

Answer within the given space. Answer all Questions.

Question 01(10 marks)

1.1 Briefly explain 'performance appraisal'.

(02 marks)

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1.2 List **five (05)** main advantages of performance appraisal. **(05 marks)**

- I.
- II.
- III.
- IV.
- V.

1.3 Briefly explain “vulnerable patients” **(03 marks)**

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Question 02(10 marks)

2.1 Briefly explain ‘delegation’. **(02 marks)**

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2.2 List **three (03)** main factors that the nurse manager should consider before delegating tasks. **(03 marks)**

- I.
- II.
- III.

2.3 State **five (05)** principles of delegation. **(05 marks)**

- I.
- II.
- III.
- IV.
- V.

Question 03(10 marks)

3.1 What is 'negotiation'? **(02 marks)**

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.....
.....

3.2 List **three (03)** principles of negotiation. **(03 marks)**

- I.
- II.
- III.

3.3 What are the main **two (02)** types of supervision? **(02 marks)**

- I.
- II.

3.4 State **three (03)** main responsibilities of a nurse managers' in supervision of her nursing staff. **(03 marks)**

- I.
- II.
- III.

Question 04 (10 marks)

4.1 List **five (05)** characteristics that a nurse manager must has to have in preventing/minimizing the workplace conflicts? **(05 marks)**

- I.
- II.
- III.
- IV.
- V.

