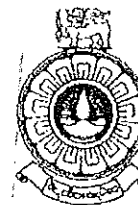


THE OPEN UNIVERSITY OF SRI LANKA
FACULTY OF HEALTH SCIENCES
DEPARTMENT OF NURSING
ACADEMIC YEAR 2018/2019 – SEMESTER I & II



27

BACHELOR OF SCIENCE HONOURS IN NURSING
NGU6601 MANAGEMENT & LEADERSHIP IN NURSING- LEVEL 6
FINAL EXAMINATION

DATE: 29TH NOVEMBER 2019

TIME: 09.30AM –12.30 PM

Part B - 10 Matching Questions (10 marks)

Match the phrases given on the **Left** with most relevant words given on the **Right**. Put the letter belongs to the selected word in the brackets given on the left.

Left		Right
1. Manager interacts with peers and people outside the organisation	()	A. Entrepreneur role
2. Manager acts as initiator, designer and encourages change and innovation to improve	()	B. Diagnostic skills
3. This enables the manager to visualize the most suitable response to a situation	()	C. Clinical pathways
4. This is essential to have the harmonious interpersonal relationship and teamwork	()	D. Administration
5. Giving continuity of employment in order to build expertise	()	E. Esprit de Corps
6. Having authority to take strategic and policy decisions	()	F. Liaison role
7. Getting the work done	()	G. Management
8. One of the main steps in process of risk management	()	H. Implement the selected technique
9. One of the domains of emotional intelligence	()	I. Social skills
10. Aim is to improve the continuity of care across the discipline	()	J. Leader
		K. Stability of job tenure

Part C- Short Answer Questions (40 marks)

Question 01 (05 marks)

1.1 What are the two (02) main types of motivation? (1 mark)

i.

ii.

1.2 Explain the above two types of motivation. (2 marks)

i.

.....

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ii.

.....

.....

1.3 What are the main signs of a motivated nurse. List four (04) out of them. (2 marks)

i.

ii.

iii.

iv.

Question 02 (09 marks)

2.1 What are the main two (02) types of Supervision? Name them. (01 mark)

i.

ii.

2.2 The nurse manager has the right and obligation to supervise the subordinate staff.

List **five (05)** objectives of supervision **(05 marks)**

- i.
- ii.
- iii.
- iv.
- v.

2.3 What are the main **three (03)** steps in the process of supervision **(3 marks)**

- i.
- ii.
- iii.

Question 03 (10 marks)

3.1 As a nurse / nurse manager, what are the main obstacles (barriers) that you have faced in your clinical environment in managing your time effectively? List **five (05)** of them. **(5 marks)**

- i.
- ii.
- iii.
- iv.
- v.

3.2 State **five (05)** basic time management principles? **(5 marks)**

- i.
- ii.
- iii.
- iv.
- v.

Question 04 (10 marks)

4.1 Effective delegation produces benefits for the delegator, delegate, patient and the entire health care organization. What are the main benefits of delegation? State **five (05)** of them. **(5 marks)**

- i.
- ii.
- iii.
- iv.
- v.

4.2 What are the main qualities that an effective leader in nursing should have? **(5 marks)**

- i.
- ii.
- iii.
- iv.
- v.

Question 05 (06 marks)

Write descriptions on the following areas in the given spaces. **(06 marks)**

- 1. Total Nursing care delivery model
- 2. Centralized operation

1. Total Nursing care delivery model

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