

THE OPEN UNIVERSITY OF SRI LANKA
 DEPARTMENT OF SOCIAL STUDIES
 BA DEGREE IN SOCIAL SCIENCES – LEVEL V (2018/2019)
 FINAL EXAMINATION
 SSU3208 - MODERN ORGANIZATIONS AND SOCIAL MOVEMENTS



DURATION – THREE (03) HOURS

Date: 9th March 2019 Time: 9.30 am to 12.30 pm

Instructions:

Answer FIVE (05) questions only. Each answer carries 20 marks.

1. What is Max Weber’s ideal type bureaucracy? Examine bureaucracy as it exists in contemporary Sri Lanka with reference to Weber’s ideal type.
2. Discuss the usefulness of studying organizational typologies with reference to one of the typologies discussed in the course material.
3. Compare and contrast scientific management with human relations perspective.
4. Discuss how technology determines the structure of an organization.
5. Discuss the factors that affect work motivation using examples from an organization familiar to you.
6. What are the contextual factors that affect the nature of a social movement? Discuss with examples.
7. What is meant by “indigenization of bureaucracy”? Discuss with reference to articles given in course material.
8. Discuss the influence of culture and norms in the functioning of Kachcheri system in Sri Lanka.
9. Write short notes on any three (03).
 - a. Job satisfaction
 - b. Red tape
 - c. Sarvodaya movement
 - d. Natural system theory of organizations
 - e. Politicization of bureaucracy
 - f. Maslow’s theory of motivation

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