



**THE OPEN UNIVERSITY OF SRI LANKA  
COMMONWEALTH EXECUTIVE MASTER OF BUSINESS/PUBLIC  
ADMINISTRATION PROGRAMME  
FINAL EXAMINATION – AUGUST 2020  
MSP9306/MCP1606 – PUBLIC SYSTEM MANAGEMENT**

**DURATION: THREE (03) HOURS**

**Date: 30<sup>th</sup> August 2020**

**Time: 9.30 a.m - 12.30 p.m**

**Answer any four questions.**

1. “Public administration is the process by which resources are marshalled and then used to cope with the problems facing a political community” Comment. (25 marks)
2. a.) What is New Public Management (NPM)? (05 marks)  
b.) Explain the difference between traditional public administration and new public management. (20 marks)
3. Describe any four of the policy making models and their relative advantages and disadvantages in understanding public policy. (25 marks)
4. a.) What is policy appraisal? (05 marks)  
b.) Explain the criteria/dimensions that could be used in appraising policies/programs/projects. (20 marks)
5. Critically examine adequacy of Max Weber’s bureaucratic model in explaining the modern public sector organization in Sri Lanka. (25 marks)
6. a.) Explain Maslow’s Needs Hierarch Theory. (10 marks)  
b.) Evaluate the usefulness of the Needs Hierarchy Theory to a public sector manager in raising the managerial effectiveness in his/her organization. (15 marks)
7. a.) Distinguish project monitoring and project evaluation. (09 marks)  
b.) Explain four types of project evaluation available for a public sector manager (16 marks)

