

**THE OPEN UNIVERSITY OF SRI LANKA
FACULTY OF MANAGEMENT STUDIES
COMMONWEALTH EXECUTIVE MASTER OF BUSINESS/PUBLIC
ADMINISTRATION
MSP9306/MCP1606 – PUBLIC SYSTEMS MANAGEMENT
FINAL EXAMINATION – 2021**



DURATION: THREE (03) HOURS

Date: 02.10.2021

Time: 9.30a.m. – 12.30p.m.

No of Questions: 07

No. of Pages: 02

Instructions: Answer **Five (05)** questions.
All questions carry equal marks.

1. a. Explain the dichotomy between politics and administration as discussed by public administration scholars in the first half of 20th century. (10 marks)
- b. Compare and contrast difference between public administration and business administration. (10 marks)
2. a. ‘Improved management practices lead to improved productivity’
Discuss this statement in light of Frederick Taylor’s Scientific Management. (08 marks)
- b. What do you mean by ‘POSCORB’ (04 marks)
- c. Briefly discuss eight (8) of the administrative principles advanced by Henri Fayol. (08 marks)
3. a. Critically examine the impact of Northcote-Trevelyan Reforms in the UK and the Pendleton Act of the USA on the development of public administration in the second part of 20th century. (12 marks)
- b. Explain the main characteristics of Weber’s ideal type of bureaucracy. (08 marks)
4. a. Elucidate the reasons for emergence of New Public Management (NPM) during the Margaret Thatcher administration in the UK. (10 marks)
- b. Discuss ten principles of entrepreneurial government. (10 marks)
5. a. Explain the differences between unitary form of government and federalism. (10 marks)
- b. Discuss why formation of federal government in the USA is different from other federal countries. (10 marks)

6. a. Briefly explain teleological approach and deontological approaches to ethics. (08 marks)
- c. Explain core values of an ethical leader. (12 marks)
7. a. Explain the main objectives of human resource planning in the public sector. (06 marks)
- b. Describe the steps to be followed in the human resource planning process. (14 marks)

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