THE OPEN UNIVERSITY OF SRI LANKA
FACULTY OF HEALTH SCIENCES
DEPARTMENT OF MEDICAL LABORATORY SCIENCES
ACADEMIC YEAR   2019/2020 – SEMESTER II

BACHELOR OF MEDICAL LABORATORY SCIENCES HONOURS
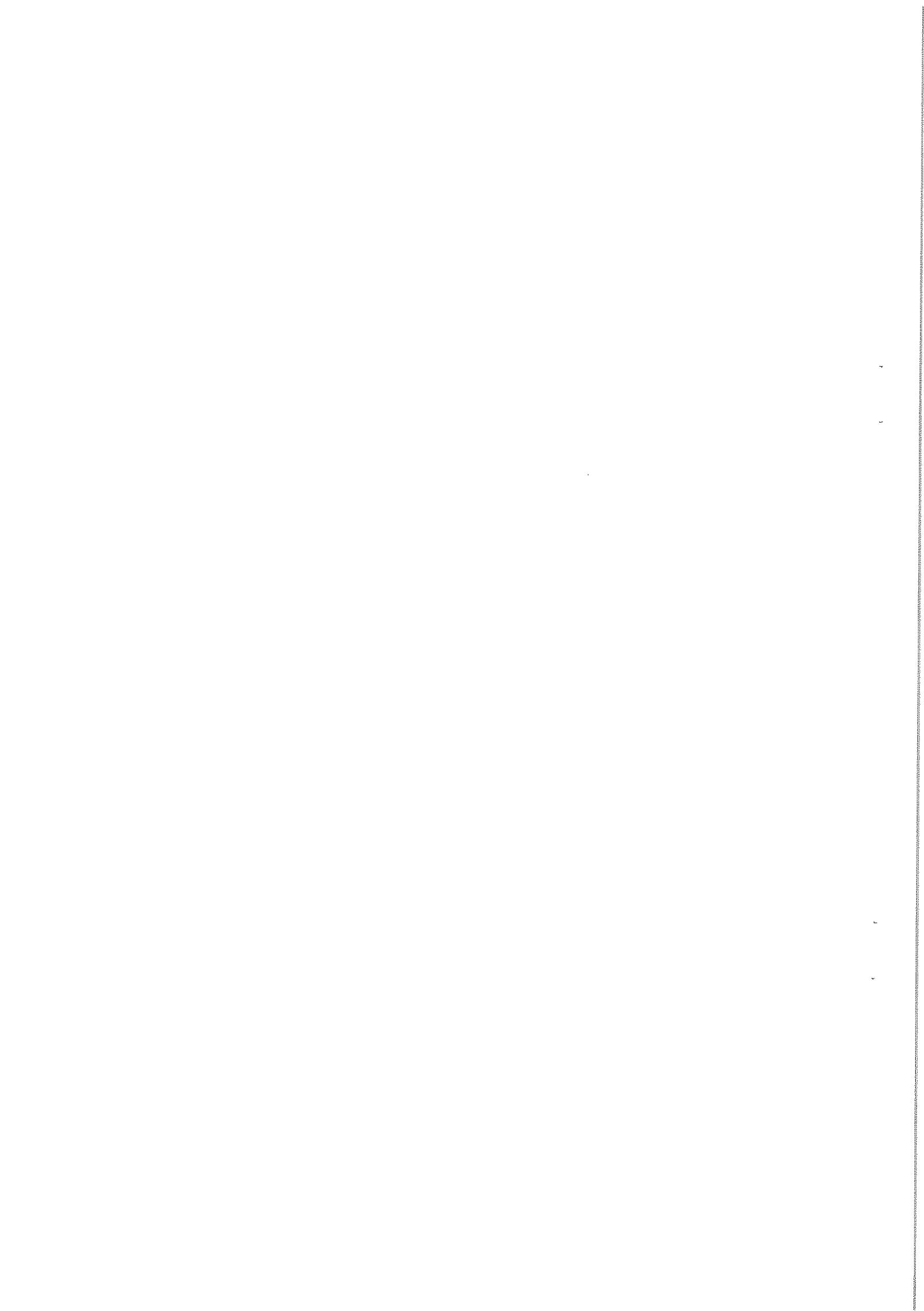**MDU5304- LABORATORY MANAGEMENT**
FINAL EXAMINATION   **DURATION: THREE HOURS**

DATE:05ᵗʰ AUGUST 2021   TIME: 9.30 AM – 12.30 PM

Part B Short Answer Questions (40 marks)

Question 01

1.1 Write **three (03)** objectives of human resource management.   (3 marks)

i) ....

ii) ....

iii)...

1.2 List **four (04)** main functions of human resource management.   (3 marks)

i) ....

ii) ....

iii) ....

iv) ....

1.3 Write **five (05)** benefits of performance management.   (4 marks)

i) ....

ii) ....

iii)..

iv)...

v) ....

(Total 10 marks)

Question 02

2.1 What is Capital Budgeting (Investment appraisal)?   (2 marks)

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2.2 Write **four (04)** capital budgeting analysis methods?   (4 marks)

i) ....

ii) ....

iii) ....

iv) ....

2.3 Give **four (04)** functions of financial management. (4 marks)

i) ....

ii) ....

iii) ....

iv) ....

(Total 10 marks)

Question 3

3.1 Write **three (03)** advantages of maintaining accredited laboratory service. (3 marks)

i) ....

ii) ....

iii) ....

3.2 List **three (03)** ways of performing external quality control (EQA). (3 marks)

i) ....

ii) ....

iii) ....

3.3 Briefly explain negative consequences of poor laboratory quality management. (4 marks)

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(Total 10 marks)

Question 04

4.1 Write **three (03)** benefits of implementing health and safety management system.

(3 marks)

i) ....

ii) ....

iii) ....

4.2 List **five (05)** steps in a risk assessment plan.   (3 marks)

i) ....

ii) ....

iii) ....

iv) ....

v) ....

4.3 Write **six (06)** important things that should be included in a Material Safety Data Sheet (MSDS).   (4 marks)

i) ....

ii) ....

iii) ....

iv) ....

v) ....

vi) ....

(Total 10 marks)

Part C: Short Essay Questions (30 marks)

Question 1

Explain the importance of SWOT Analysis.   (15 marks)

Question 2

Explain the importance of training and development to an organization.   (15 marks)