



THE OPEN UNIVERSITY OF SRI LANKA
FACULTY OF MANAGEMENT STUDIES
COMMONWEALTH EXECUTIVE MASTER OF BUSINESS / PUBLIC
ADMINISTRATION PROGRAMME
LEVEL 09 – FINAL EXAMINATION
ACADEMIC YEAR: 2021/ 2022
OSP9306/ MSP9306/ MCP1606 – PUBLIC SYSTEM MANAGEMENT
DURATION – THREE (03) HOURS

DATE: 04TH SEPTEMBER 2022

TIME: 01.30 pm. – 04.30 pm.

No of Pages: 02

No of Questions 07

INSTRUCTIONS:

Answer any five (05) questions only.
 All questions carry equal marks.
 Write your index number in every answer script

01. a). Public administration has several definitions. Considering those definitions explain its nature and scope. (10 marks)
- b). Distinguish public administration and business administration (10 marks)
02. a). Discuss Frederick Taylor's Scientific Management Approach. (10 marks)
- b). Explain the benefits an administrator could get from McGregor's Theory X and Theory Y (10 marks)
03. a). Briefly explain the concept of bureaucracy. (08 marks)
- b). Critically evaluate bureaucracy as an implementation instrument to overcome the current issues of public administration in Sri Lanka. (12 marks)
04. a). Examine the validity of the concept of dichotomy between politics and administration to explain the public governance in Sri Lanka. (10 marks)
- b). Explain reasons for emergence of New Public Management (NPM) in the latter part of the 1970s (10 marks)
05. a). Explain the main characteristics of new public management. (10 marks)
- b). Elucidate ten principles of entrepreneurial government as advanced by Osborne and Gaebler. (10 marks)

06. a). What do you mean by Federalism and Fiscal Federalism?
(08 marks)
- b). Different levels of devolved system of government or federal government do not function in water-tight compartments. Explain the instruments used by the central government to maintain relationships with sub-national governments.
(12 marks)
07. 'There is a strong relationship between unethical behavior of politicians and bureaucrats and corruption'. Comment on this statement taking the Sri Lankan situation in to account.
(20 marks)

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