

THE OPEN UNIVERSITY OF SRI LANKA
 FACULTY OF MANAGEMENT STUDIES
 COMMONWEALTH EXECUTIVE MASTER OF BUSINESS / PUBLIC
 ADMINISTRATION
 LEVEL: 09
 MCP1606/MSP9406/OSP9306 PUBLIC SYSTEM MANAGEMENT
 FINAL EXAMINATION
 DURATION THREE (03) HOURS



DATE: 12.08.2023

TOTAL MARKS: 100

TIME: 01.30 pm – 04.30 pm

Important Instructions

- Answer four (04) questions.
- Total number of questions Seven (07)
- Write your index number on every page in the answer script
- Marks have been mentioned at the end of each question
- All the workings should be shown clearly.
- Start each answer for a new question from a new page.

Question No (01)

- a). Explain the salient characteristics of definitions of public administration. (15 marks)
- b). Distinguish public administration and business administration. (10 marks)

Question No (02)

- a). Describe the main characteristics of the Ideal Type of bureaucracy advanced by Max Weber. (10 marks)
- b). Evaluate its usefulness of the bureaucracy as an organization concept in understanding modern organizations. (15 marks)

Question No (03)

- a). Discuss the reasons for emergence of the concept of New Public Management (NPM) in the latter part of 20th century. (12 marks)
- b). Critically examine effectiveness of bureaucracy in dealing with socio-economic issues of Sri Lanka. (13 marks)

Question No (04)

- a). Explain the role of the manager in light of any conceptual model you are familiar with. (12 marks)
- b). Show how that model will help you to understand the role of the role of the Sri Lanka public sector managers. (13 marks)

Question No (05)

- a). Distinguish project monitoring and evaluation. (10 marks)
- b). Discuss one quantitative technique and one qualitative technique of project evaluation. (15 marks)

Question No (06)

- a) What do you mean by Alternative Service Delivery? (05 marks)
- b) Discuss with examples from Sri Lanka successes and failures of privatization of state-owned enterprises (SOEs). (20 marks)

Question No (07)

- a) Briefly explain the functions of a manager in line with COSDCORB model. (15 marks)
- b) Examine the federal characteristics of the Constitution of Sri Lanka. (10 marks)

(Total 100 Marks)

END

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