

THE OPEN UNIVERSITY OF SRI LANKA
 FACULTY OF MANAGEMENT STUDIES
 BACHELOR OF MANAGEMENT STUDIES (HONOURS) DEGREE
 PROGRAMME - LEVEL 3
 OSU3504 – SOCIAL PSYCHOLOGY IN ORGANIZATIONS
 CONTINUOUS ASSIGNMENT TEST – 2022/2023



DURATION: TWO (02) HOURS

Date: 19th August 2023

Time: 9.30 a.m. – 11.30 a.m.

No. of Questions: 05

No. of Pages: 01

Instructions: Answer any **Four (04)** questions.

1. I. What is meant by 'basic psychology'? (07 marks)
 II. Discuss the relationship between basic psychology and 'organizational psychology'. (18 marks)
2. I. Explain the term 'group socialization'. (05 marks)
 II. Discuss the key stages in the process of group socialization. (20 marks)
3. "The behaviour of an individual in a work organization depends on a number of key variables such as 'individual variables', 'psychological variables' and 'organizational variables'. Explain each of individual variables, which influence the behaviour of an individual in a work organization. (25 marks)
4. Describe the meaning of 'effective communication' and discuss how effective communication influences on effectiveness of an organization. (25 marks)
5. I. What is meant by 'group cohesiveness'? (05 marks)
 II. Discuss the impact of group cohesiveness on the achievement of organizational objectives. Use suitable examples to elaborate your answer. (20 marks)

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