

THE OPEN UNIVERSITY OF SRI LANKA
INFORMATION STUDIES UNIT
BA IN LIBRARY AND INFORMATION STUDIES
FINAL EXAMINATION – 2023/24
LEVEL 5 (SEMESTER II)
HSU5306 - TYPES OF LIBRARIES AND INFORMATION SERVICES



DURATION: 3 hours

Date: 20.01.2024

Time: 1.30pm - 4.30pm

Instructions:

Answer only 05 questions.

All questions carry equal marks.

1. The mandate of the National Library of a country is to collect and preserve national knowledge. Further, its services are not limited to a region or area in a country. Describe four (4) functions of a National Library explaining the above statement. (20 marks)
2. i. How does the American Library Association (ALA) define Academic Libraries? (05 marks)

ii. Explain three main (3) functions offered by Academic Libraries in Sri Lanka with examples. (15 marks)
3. Government libraries provide information services to special categories of users. Discuss the above statement with four (4) such services providing examples. (20 marks)
4. School librarians play a dual role as a curriculum leader and an information specialists. Explain four (4) functions performed by a school librarian as an information specialist. (20 marks)
5. Promoting reading habits among communities is a major responsibility of public libraries. Describe the basic strategies performed by public libraries in promoting reading habits among communities. (20 marks)

6. i. Briefly explain categories of user studies. (10marks)
- ii. User studies assist in improving library services, resources, and facilities in any given type of library. Discuss the importance of conducting user studies giving examples. (10 marks)
7. Library users are the most important asset of a library. Using variety of methods Librarians conduct user studies to identify user needs. Explain. (20 marks)
8. i. Briefly explain the difference between information products and information services. (05 marks)
- ii. Discuss in detail, what are the important factors you should consider when designing a selected type of information product of your choice in a library. (15 marks)
9. Write short notes on any 4 of the topics given below.
- I. User Education programs.
 - II. Services for differently abled users
 - III. Marketing mix (7 Ps)
 - IV. Compiling repackaging of information
 - V. Current awareness services (CAS)
 - vi. Library membership
- (4x5= 20 marks)