



**THE OPEN UNIVERSITY OF SRI LANKA**  
**DEGREE OF MASTER OF EDUCATION**  
**FINAL EXAMINATIONS – 2013**  
**ESP2318 – MANAGEMENT OF EDUCATION**  
**DURATION – THREE (03) HOURS.**

Date: 05<sup>th</sup> May 2013

Time: 9.30 a.m.12.30 p.m.

**Answer any three (03) questions**

01. i. Explain managerial functions in relation to your organization. (08 marks)
- ii. “Managerial roles are much wider than managerial functions” Do you agree with this statement? Illustrate your answer. (10 marks)
- iii. Select a critical management issue in your organization and develop a project to address such an issue. (15 marks)
02. i. Distinguish between a ‘manager’ and ‘Leader’. (08 marks)
- ii. Select any leadership theory and critically analyse it in terms of the leadership in your own organization. (10 marks)
- iii. Citing examples explain what type of leadership style you would recommend to enhance efficiency and effectiveness of your organization. (15 marks)
03. i. Briefly state a change recently introduced in your organization or any other organization known to you and explain the factors that triggered such a change. (08 marks)
- ii. Why do some people resist change? Illustrate your answer. (10 marks)



- iii. Briefly explain a change management model and discuss its merits and demerits. (15 marks)
04. Write short notes on any three (03) of the following.
- Planning at institutional level.
  - "Transactional Leadership" and "Transformational Leadership"
  - Educational management training in Sri Lanka.
  - Communication in schools.
  - Differences between behavioural approach and scientific approach to management. (11 x 3 = 33 marks)
05. i. The history of educational administration in Sri Lanka is the history of decentralizing educational administration' Comment. (08 marks)
- ii. Briefly explain the present educational administration structure in Sri Lanka. (10 marks)
- iii. Critically analyse the implementation of reforms in education management suggested by National Education Commission (2003) of Sri Lanka. (15 marks)
06. i. Briefly explain the concept of 'conflict' with examples. (08 marks)
- ii. What are the causes for conflicts in organizations? Illustrate your answer. (10 marks)
- iii. Select a conflict management model and critically analyse advantages and disadvantages. (15 marks)

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