



THE OPEN UNIVERSITY OF SRI LANKA  
BACHELOR OF TECHNOLOGY – LEVEL 06  
FINAL EXAMINATION – 2005  
MPU 4302 – WORK AND HUMAN ORGANIZATION IN INDUSTRY

040

DURATION: FOUR HOURS (ESSAY TYPE/OPEN BOOK EXAMINATION)

Date 10<sup>th</sup> April 2006

Time: 13.30 hr.-17.30 hr.

The questions are grouped in following manner.

Section A: 1-4

Section B: 5-7

Section C: 8-10

Please ensure that answers for questions in different sections are given on separate books.  
Mark your index number on each book.

Please answer a total of six questions, choosing not more than three from any single section and at least one from each section.

SECTION A

1. Why is the work done by a majority of women in the world known as 'Invisible'?  
List the type of work done by women, which are unique to female labour.
2. Write short notes on the following  
(Only to clarify its meaning)
  - (a) Alienation at Work and the Industrial Revolution.
  - (b) Bureaucracy, its necessary functions and short comings.
  - (c) The value of collective action at the work place.
  - (d) Pre-industrial work patterns in Europe.
3. With the developments that occurred during the Industrial revolution, there has been a massive increase in human productivity. That is if 100 man hours were necessary to produce a quantum of goods in earlier societies only, 10 were now necessary. The utilization machines coupled to energy resources such as oil and coal had made this possible. Yet we find that we are called upon to work even longer hours in industry and in the service sectors. What reasons do you give for this paradoxical situation where there is an increase in working hours, but a substantial increase in productivity?

4. The Soviet experiment of a centrally controlled society, that is of control of production, Law & order and Media has collapsed and has been replaced by a market driven production system and a more open society.

Could you specify some faulty aspects of such a 'market-driven' society, and suggest some changes which may remedy the situation.

## SECTION B

5. The South Indian labourers who were brought to Sri Lanka to work on the Tea plantations, were under a bonded labour system. Explain this system and compare & contrast this with slave labour.
6. The 'garment industry' where one imports large quantities of cloth, tailors these to finished garments and exports them is supposed to be a major foreign exchange earner to Sri Lanka. Compare & contrast this to the practice of exporting human labour in particular to the Middle East. Answer in terms of 'export earnings' and social relations.
7. Explain the methods you would employ to resolve a dispute at your work place that has arisen between employer and employee.

## SECTION C

8. As an engineering student why do you think it is very important to manage to manage an organization? Explain giving five reasons using your own examples.
9. Assume that you are appointed recently as an Assistant Production Manager of a garment factory. What are the steps you wish to take to motivate your subordinates who are at different levels? Explain with examples.
10. (a) Why do many managers consider training as a basic requirement in their organizations?  
(b) Give the name and address of an organization where employees are trained regularly and describe the method of training used for those employees.  
(c) How would you suggest to improve the existing training procedure in order to make it more productive?