

THE OPEN UNIVERSITY OF SRI LANKA
BACHELOR OF MANAGEMENT STUDIES – LEVEL 5
FINAL EXAMINATION– 2006
ORGANIZATIOAL BEHAVIOUR – MCU 3206
DURATION : THREE (03) HOURS



This paper contains Seven Questions

Date: 11th February 2006

Time: 1.30 p.m. – 4.30 p.m.

Answer any FIVE (05) questions. All questions carry equal marks.

All answers should be structured with a suitable introduction, body and conclusion.

All examples must be real. (Fictitious examples such as organization X will receive no marks.)

All illegible, unclear, vague and incomplete answers will be penalized.

1. Assume that your CEO, a person with a non-management background complains to you about the lack of commitment and inefficiency of the organization and staff. As an organizational behaviour (OB) student how would you make him aware of the situation? Explain with specific reasons.
2. OB is a distinct discipline of its own. Do you agree or disagree? Why or why not? Explain.
3. How can a manager understand individual behaviour? Explain 5 different ways that can help a manager understand it.
4. Explain and analyze the usefulness of a process theory of motivation with an appropriate example of your own.
5. Explain the meaning of personality and suggest 2 different ways of understanding an individual's personality. What sort of decisions would such an understanding facilitate to the manager?
6. Explain the meaning of stress in the OB context using your own words and briefly discuss its sources, consequences and coping strategies.
7. Anyone who holds a supervisory position in any organization is a leader. Do you agree or disagree? Why or why not? Give specific reasons and examples of your own.

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