

THE OPEN UNIVERSITY OF SRI LANKA
 BACHELOR OF MANAGEMENT STUDIES (BMS) DEGREE PROGRAMME
 LEVEL 5
 MCU 3206 – ORGANIZATIONAL BEHAVIOUR
 ASSIGNMENT TEST –2018 (January)



DURATION: TWO(02) HOURS

Date: 20.01.2018

Time: 10.00am - 12.00noon

No. of Questions: 05

No. of Pages: 01

INSTRUCTIONS: Answer **any four(04)** questions.
 Answers should be clearly hand written.

1. I. Define the term 'organizational behaviour'.
 (07 marks)
 II. Do you think it is important to study the organizational behaviour for a manager?
 Discuss why?
 (18 marks)
2. "The main factors which influence human behaviour can be categorized as 'inherited characteristics' and 'learned characteristics'".
 What are the inherited characteristics which influence the human behavior? Explain. Do you believe these characteristics can be changed or modified? Explain why.
 (25 marks)
3. "Theories of motivation provide a framework for directing attention to the problem of how best to motivate subordinates of work organization".
 Do you agree with this statement? Discuss why.
 (25 marks)
4. I. Define the concept of 'personality'.
 (07 marks)
 II. Explain why should managers of organizations emphasis on the personality of their subordinate.
 (18 marks)
5. I. What is meant by 'employee job satisfaction'?
 (07 marks)
 II. Discuss the major factors that influence the job satisfaction of employees in a work place.
 (18 marks)