

THE OPEN UNIVERSITY OF SRI LANKA
COMMONWEALTH EXECUTIVE MASTER OF BUSINESS/PUBLIC
ADMINISTRATION
FINAL EXAMINATION – 2010
MCP 1606 – PUBLIC SYSTEMS MANAGEMENT
DURATION: THREE (03) HOURS



Date: 13th May 2010

Time: 1.30 p.m – 4.30 p.m

Answer five questions.

1. (a) Examine the main features of New Public Management (NPM). (10 marks)
 (b) Discuss applicability of the NPM concept to explain the present states of the system of public administration in Sri Lanka. (10 marks)
2. (a) What are the main stages of the policy making process? (05 marks)
 (b) Discuss in detail three stages of the process using relevant examples. (15 marks)
3. Discuss the internationally accepted norms for evaluating programs/projects being implemented in Sri Lanka. (20 marks)
4. (a) What is meant by the Matrix Model of organization? (08 marks)
 (b) Explain how the Matrix Model differs from the Bureaucratic Model of Organization (12 marks)
5. Critically examine the roles of the political executives and the administrative executives citing examples from the United States and Sri Lanka. (20 marks)
6. “Allowing International Non-Government organizations (INGOs) to operate independently in a country is harmful to the sovereignty of that country”. Comment. (20 marks)
7. (a) What are the four categories of skills in the context of public management? (08 marks)
 (b) Explain using relevant examples how Office Management Skills could be useful to a manager to perform his duties efficiently and effectively. (12 marks)

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