

THE OPEN UNIVERSITY OF SRI LANKA
COMMONWEALTH EXECUTIVE MASTER OF BUSINESS/PUBLIC
ADMINISTRATION
FINAL EXAMINATION – APRIL 2011
MCP 1606 : PUBLIC SYSTEMS MANAGEMENT



DURATION : THREE (03) HOURS

Date : 30th April 2011

Time : 9.30 a.m. – 12.30 p.m.

Answer five (05) questions. All questions carry equal marks.

1. Explain how traditional public administration differs from new public management (NPM).
(20 Marks)
2. Discuss with examples the main steps to be followed in policy analysis in light of any policy analysis framework you are familiar with.
(20 Marks)
3. (a) Define the 'concept of separation of power'? (06 marks)
(b) Explain how this concept is practised in Sri Lanka giving reference to the internal structure of government for divided and shared powers. (14 marks)
4. Critically examine with examples the role played by Non-Governmental Organizations (NGOs) in promoting socio-economic development, social justice and equity in Sri Lanka.
(20 Marks)
5. "There appears to be a high level of congruence between Mintzberg's ten managerial roles and the roles that public administrators play in performing their administrative functions"
Comment on this statement. (20 Marks)
6. (a) Briefly discuss the importance of monitoring in project implementation (08 marks)
(b) Explain the principles to be followed in developing a monitoring plan for a policy/project. (12 marks)
7. (a) What do you mean by the concept of quality? (05 marks)
Critically examine the steps taken by the government of Sri Lanka for quality improvement in the Sri Lankan public sector. (15 marks)