

**THE OPEN UNIVERSITY OF SRI LANKA
COMMONWEALTH EXECUTIVE MASTER OF BUSINESS
ADMINISTRATION/ PUBLIC ADMINISTRATION DEGREE PROGRAMME
FINAL EXAMINATION – 2012/13
MCP1606 – PUBLIC SYSTEMS MANAGEMENT
DURATION: THREE (03) HOURS**



DATE: 15.08. 2013

TIME : 09.30 am -12.30 pm

IMPORTANT INSTRUCTIONS:

- ANSWER ANY FIVE (05) QUESTIONS.
 - ALL QUESTIONS CARRY EQUAL MARKS.
1. New Public Management (NPM) emerged in the West in the late 1970s as a new approach to public administration had spread to almost all the countries over the last three decades. Critically examine this statement with examples how far the new approach has been able to address the socio-economic issues of those countries. (Marks 20)
 2. How do you define 'public policy'? Explain using an example, the steps to be followed in the policy making process. (Marks 20)
 3. What are the ten roles of a manager that Henry Mintzberg has identified in 1973. Examine the validity of Mintzberg's concept in understanding the roles played by modern managers/ administrators in public organizations in Sri Lanka . (Marks 20)
 4. a) Discuss functions of management in light of POSDCORB Model. Explain the relevance of this model in implementation of projects/programmes. (Marks 10)
b) Explain the importance of Matrix Model of organization in implementation of projects. (Marks 10)
 5. How do you distinguish project monitoring from project evaluation? Discuss different forms of evaluation of project/programmes. (Marks 20)
 6. Discuss the 'self management skills' and 'office management skills required for a manager to perform his functions efficiently and effectively. (Marks 20)
 7. 'Privatization of public enterprises is considered as a viable option for improving productivity of public enterprises'. Critically examine this statement giving examples from the experiences of privatization of public enterprises in Sri Lanka. (Marks 20)

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