



THE OPEN UNIVERSITY OF SRI LANKA

PROGRAMME IN PROFESSIONAL ENGLISH - LSC 2202 - 2010 / 2011

COMMUNICATION SKILLS - LISTENING AND SPEECH

FINAL EXAMINATION

Date : 22nd October 2011

Time : 12.45 p.m. – 1.30 p.m.

Teacher Instructions

1. Familiarize yourself with the test paper.
2. Explain the **instructions** to the students carefully.
3. Give students 05 minutes to look over the questions in Question I.
4. Read Text to students clearly and at normal speed (not too fast or too slow).
5. Give students 10 minutes to fill in the information / and write the answers to the questions.
6. Read the text once again at normal speed.
7. Give students 6 minutes to complete answers.
8. Read text once again to check answers – allow 2 minutes.
9. Give students 20 minutes to complete Question 2.

TEXT

“Hello – my name is Hiran. My best friend and I walked for charity for Trail Sri Lanka. And this is my personal experience of that walk:

At 7:30 am in the morning an elderly person asked me an unusual question: “Are you walking to Jaffna?” At that point, a friend and I were making our way towards Ja-Ela after starting off at Galle Face Green at 6 a.m., a 26 kilometre journey, on foot. Why would anyone do that, in this day and age? Walk? 26 kilometers? At 6 a.m.? A journey which can be made in 45 minutes in a vehicle?

We had joined the Trail Sri Lanka journey for the day. I had been following the Trail Sri Lanka project from the time I had heard about it. I loved this project for many reasons. One, was that it was hoping to raise US\$ 2 million to build a pediatric cancer ward at the Jaffna General Hospital. Two, the idea of walking 670 kilometres over 27 days, from Dondra to Point Pedro, seemed like a fantastic way to see the country. Three, and I think was the most important reason, was awareness.

As someone who has been involved in charity work with different organizations for more than 12 years, I’m a firm believer that there is never a contribution that is too small. It is far better to have a hundred people donate Rs 100/- for a cause rather than one person donate Rs 10,000/-. That is why I think Trail Sri Lanka is such a great idea. By walking across the country, they are raising awareness about the need for the cancer ward in the North. People who see this group of people walking are immediately curious about the purpose of this walk. Then they want to know how they can contribute. And there are enough and more ways – from joining the walk to buying a brick to even buying a coffee milkshake. The brick was a colorfully decorated stone with a beautiful illustration of a foot print. Another positive thing about raising maximum possible awareness is that, the more awareness you raise, the more people you are accountable to. Almost everyone who contributed will keep track of the progress of this project to see if the dream of building the cancer ward is realised.

Another important feature of Trail Sri Lanka was the enthusiasm and support shown by national cricketers like Kumar Sanghakkara and Mahela Jayawardena. Both players are world icons and people admire and follow them.

People asked me why I couldn't just have given the money and saved myself the pain. It's true; I could have paid the money and stayed at home. I knew people who had walked the previous day and followed their updates via Facebook and Twitter. It was their enthusiasm that attracted me. Like a fever enthusiasm spreads fast. At 5.15 a.m. on that day at Galle Face Green, there was so much energy in the air. At 11.15 a.m. when I looked around at the people who were resting in the grounds where the journey had ended for the day in Ja-Ela, all that amazing energy was still there!

At present, there is only one cancer hospital in Maharagama to support the needs of a population which is fast approaching the 20 million mark, thus making the need for another facility outside of Colombo very urgent. Patients have to travel long distances from all over Sri Lanka to receive the treatment they need to survive.

(Adapted from Ground views website)

Student Copy

Task - 1

Role Play :

You've come back from a super market. You check your bill and realize that you've been charged for an extra item which you have not bought. Go back to the super market. Talk to the manager express your displeasure and try to rectify the matter. Your invigilator will be the manager.

The two roles are:

- You
- Super market Manager

Task 2

You've bought a book from a popular book store for a gift. You suddenly notice that the book is damaged. There are stains on the inside pages; the back cover has dust patches; ~~some of the illustrated pages are almost loose.~~ Talk to the Manager of the book shop, express your displeasure and try to exchange the book for another. Your invigilator will be the manager.

The time is 5: 30 in the evening.

The two roles are:

- You
- Book Store Manager

Task 3

You sat for an English Entrance Examination at the Open University with the hope of entering the BA in English and English Language Teaching. You have lost your index number and as a result is unable to check your results. Call the Deputy Director IT, explain what had happened and try to convince her to release your results without the index number. Your invigilator will be the Deputy Director.

- You
- Deputy Director IT



Picture A



Picture B



Picture C