THE OPEN UNIVERSITY OF SRI LANKA
DEPARTMENT OF NURSING
ACADEMIC YEAR 2020/2021 – SEMESTER I & II
BACHELOR OF SCIENCE HONOURS IN NURSING
NGU6601 MANAGEMENT & LEADERSHIP IN NURSING - LEVEL 6
FINAL EXAMINATION

Date: 05.10.2022 Time: 9.30am- 12.30am

Index Number ..... Duration: 03 hours

Part B – 10 Matching Questions (10 marks)

Match the phrases given on the Left with most relevant words given on the Right. Put the letter belongs to the selected word in the brackets given on the left.

	Left		Right
1.	An essential force for influencing others and creating commitment from them	( )	A. Intrinsic Motivation
2.	Subordinate Nursing staff takes an active part in management activities	( )	B. Empowerment
3.	Major determinant of job satisfaction	( )	C. Participative management
4.	Based on the use of negative sanctions	( )	D. Coercive power
5.	Focuses on effective use of employees for the accomplishment of organizational goals.	( )	E. Referent power
6.	Continuous intellectual process that requires critical thinking and decision making	( )	F. Leadership
7.	Manager use this when an employee consistently fails to meet organizational goals	( )	G. Human resource management
8.	Participating in a singing competition because you find the activity enjoyable	( )	H. Planning
9.	Awakening others to their own innate capacity and encouraging them to use	( )	I. Autonomy & Authority
10.	The function that identifies and solves discontents arising from feelings of injustice felt by employees in connection with work environments	( )	J. Discipline
			K. Grievance Handling

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Part C- Short Answer Questions (40 marks)

Answer all Questions

Question 01(08 marks)

1.1 Briefly describe what Democratic Leadership Style is? **(02 marks)**

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1.2 List **four (04)** situations where Democratic Leadership style could be applicable. **(04 marks)**

I .....

ii. .....

iii. .....

iv. .....

1.3 List **two (02)** weaknesses in Democratic Leadership Style. **(02 marks)**

I .....

ii. .....

Question 02(12 marks)

Efficient first level nurse managers manage time as carefully as other human and financial resources.

2.1 What are the main strategies that a first level nurse manager can use to make optimal use of time. List **five (05)** of them. **(05 marks)**

i. .....

ii. .....

iii. .....

iv. .....

v. .....

2.2 Time wasters can be external or internal. List **five (05)** internal time wasters. **(05 marks)**

i. .....

ii. .....

iii. .....

iv. .....

v. .....

2.3 "Compared with higher level of nurse managers, first level nurse managers are particularly at risk in time management". According to your knowledge and experience, State **two(02) reasons** for the above statement. **(02 marks)**

i. .....

ii. .....

Question 03 (10 marks)

3.1 As a Nurse Manager, what are the main strategies that you could practice in your ward in order to adhere to better ethical decisions and to confront the ethical dilemmas. Write **five (05)** of them. **(05 marks)**

i. .....

ii. .....

iii. .....

iv. .....

v. .....

3.2 Why Does Nursing Practice Require Critical Thinking? Describe very briefly. **(5 marks)**

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Question 04 (10 marks)

4.1 As a clinical nurse why you should manage your own stresses in your clinical setting? Describe very briefly. **(5 marks)**

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4.2 Briefly describe what incidental teaching is? **(5 marks)**

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Part D – Structured Essay Questions(SEQ) (20 marks)
Answer within the given space. Answer all Questions

Question 01(10 marks)

There are some factors that influence your nursing staff's quality of life, job satisfaction and their retention rate. As a ward sister discuss what strategies would you implement to improve the above specified particular areas (quality of life, job satisfaction and retention rate) of your staff.

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Question 02(10 marks)

Describe the differences between Management and Administration.