THE OPEN UNIVERSITY OF SRI LANKA
FACULTY OF MANAGEMENT STUDIES
MASTER OF BUSINESS ADMINISTRATION IN HUMAN RESOURCE MANAGEMENT
FINAL EXAMINATION -SEMESTER 01-MARCH 2023
MSU9337MCP2137/HRP9337 HUMAN RESOURCE DEVELOPMENT
DURATION-03HOURS

DATE:08th March 2023 Time:1.30pm - 4.30pm

ANSWER ANY FIVE QUESTIONS.ALL QUESTIONS CARRY EQUAL MARKS (20 MARKS PER EACH) ALL ANSWERS SHOULD BE WRITTEN NEATLY AND FOCUSED.

01. (a) Define Human Resource Development and discuss different value-added Human Resource Development processes. (10Marks)
    (b) How value added HRD processes affect development and sustainability of an organization. Explain with suitable examples. (10 Marks)

02. (a) Define HRD Audit. How can HRD Audit be used as an intervention for Organizational Development in an organization. (10 Marks)
    (b) Describe the significance of HRD Scorecard of a firm. (10 Marks)

03. (a) Explain the concept of Knowledge Management. (08 Marks)
    (b) Discuss various approaches to Knowledge Management with examples. (12 Marks)

04. Define and describe the concepts and objectives of Coaching and Mentoring. Discuss how they can be applied in organizational contexts in line with HRD. (20Marks)

05. Compare and contrast old and new versions of the cognitive domains of Bloom's. Taxonomy. (20 Marks)

06. Design a comprehensive training program on the theme of "Workplace Diversity." for a selected group of employees in your organization. Justify the basis of identifying the trainees, training objectives, training content, and evaluation of effectiveness. (20 Marks)

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