THE OPEN UNIVERSITY OF SRI LANKA
DEPARTMENT OF NURSING
ACADEMIC YEAR 2022/2023 – SEMESTER I & II
BACHELOR OF SCIENCE HONOURS IN NURSING
NGU6601 MANAGEMENT & LEADERSHIP IN NURSING - LEVEL 6
FINAL EXAMINATION

Date: 19.09.2023 **Time: 9.30am- 12.30pm**

Index Number ..... **Duration: 03 hours**

Part B - Short Answer Questions (40marks)

Answer **ALL** questions.

Question 01(10 marks)

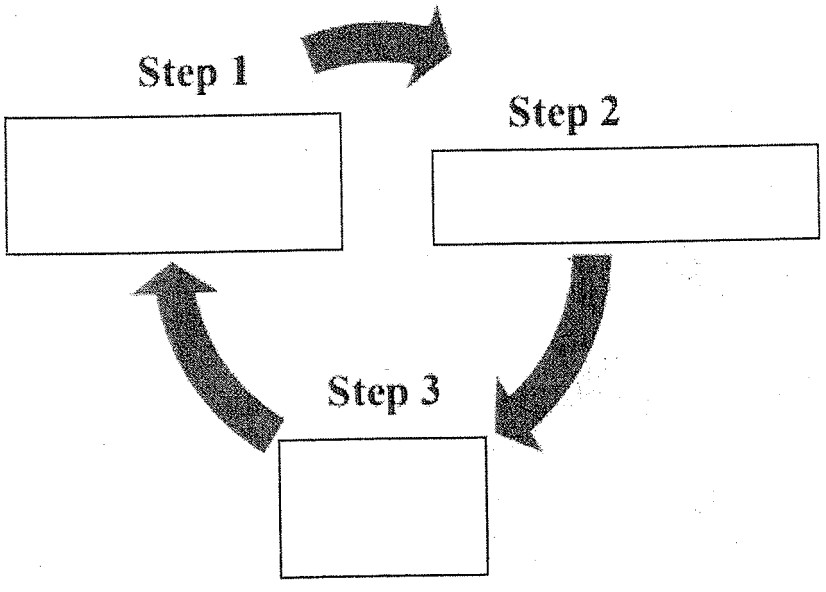
1.1 What is participative management style? Describe briefly. (02 marks)

1.2 If the manager uses participative management style in an organization, what would be the benefits go with the employees. List **five (05)** of them. (05 marks)

1.3 When deciding appropriate management style in an organization, what are the main factors that the manager has to consider? List **three (03)** of them. (03 marks)

Question 02 (10 marks)

2.1 Complete the following figure by filling blank spaces to complete the steps of the process of supervision. (03 marks)



Steps of the Process of Supervision

2.2 What is the main difference between the direct and indirect supervision? (02 marks)

2.3 What are techniques/ tools that could be used for supervision of junior nurses/ student nurses in your clinical setting? List **five (05)** of them. (05 marks)

Question 03 (10 marks)

3.1 In a clinical setting, the nurses who don't have thorough knowledge and practice on critical thinking, what would be the main characteristics that we can see among those nurses and the clinical setting? List **four (04)** of them. (04 marks)

3.2 There are differences between management and administration. List **main three (03)** differences between those two. (06 marks)

Question 04 (10 marks)

Write examples with clinical scenarios for each of the following conflict management styles, based on your clinical experience.

4.1 Avoiding

4.2 Competing

4.3 Accommodating

Part C - Structured Essay Questions (30 marks)

Answer **ALL** questions.

Question 01(15 marks)

Describe the main responsibilities of the nurse manager in developing professional practice environment in a ward setting.

Question 02 (15 marks)

Hendry Fayol in 1949 presented 14 principles of management as general guides to the management process and management practice. Describe **seven** principles **(07)** of them by giving examples in your clinical setting.