THE OPEN UNIVERSITY OF SRI LANKA
BACHELOR OF MANAGEMENT STUDIES DEGREE PROGRAMME
LEVEL 06
ASSIGNMENT TEST – 2012
MCU 4212 – HUMAN RESOURCE TRAINING & DEVELOPMENT

DATE: 27TH JANUARY 2013 **TIME: 10.00 A.M – 12.00 NOON**

INSTRUCTIONS:
Answer only four questions. Each question carries Twenty five (25) marks.

01. What are the specific characteristics of human resource compared with physical resources? Explain.

02. Explain the role of a training manger in a service organization.

03. Explain the required competencies for playing the role of Training Manager in an organization.

04. Explain five training techniques which can be applied to train a group of non executives in an organization.

05. Explain how employee training is important for employees.

06. What are the challenges faced by training mangers in the present day organizations.

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