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THE OPEN UNIVERSITY OF SRI LANKA
DEPARTMENT OF SOCIAL STUDIES
BA DEGREE PROGRAMME IN SOCIAL SCIENCES – LEVEL V
FINAL EXAMINATION – 2011
SSU 3208 - MODERN ORGANISATIONS & SOCIAL MOVEMENTS

DURATION: THREE (03) HOURS

Date: 22nd October 2011 **Time: 9.30 a.m. – 12.30 p.m.**

Answer five (05) questions only. Each question carries 20 marks.

1. Define a formal organisation. a) Discuss the difficulties that may arise when defining organisations in Sri Lanka and b) Say why it is necessary to study organisations.

2. Compare and contrast one of the following pairs of Typologies
   (a) Etzioni: Hughes
   (b) Hass, Hall, Johnson: Katz and Kahn
   (c) Mintzberg: Pugh, Hickson and Hinings

3. Assess the historical importance of the Scientific Management Perspective (Taylor) and the Human Relations Perspective (Mayo).

4. Evaluate the significance of Max Weber's ideas on Organisations specifically Bureaucracy.

5. Discuss the strengths and weakness of the Technology perspective and the Open system perspective from among the traditional theories.

6. Social movements often lead to formal organisations. Discuss in relation to (a) Sarvodaya Sangamaya (b) the Civil rights Movement in the US.

7. Discuss the JVP movement in terms of relative deprivation and as a "backward and forward" movement.
   Or Give the characteristics of the Tamil/LTTE movement.

8. N. Raby's study of Kachcheri Bureaucracy highlights the importance of Accessibility, the Bureaucratic Persona, and Personalism. What roles do the (a) Known face (b) Unknown face and (c) the Passive helpless face play in this analysis?

9. Write short notes on **04 (four)** of the following:
   (i) Work Motivation
   (ii) The Hawthorne experiments and their impact
   (iii) The Civil Rights movement in the US
   (iv) Bureaucracy and Politics in Sri Lanka
   (v) General and specific social movements
   (vi) The Population-ecology perspective
   (vii) The Natural system perspective
   (viii) Job satisfaction and monetary rewards.

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