THE OPEN UNIVERSITY OF SRI LANKA
COMMONWEALTH EXECUTIVE MASTER OF BUSINESS/PUBLIC ADMINISTRATION PROGRAMME
FINAL EXAMINATION 2011 /12
MCP1606 – PUBLIC SYSTEMS MANAGEMENT

DURATION THREE (03) HOURS

DATE: 26th February 2012 **TIME: 1.30pm to 04.30pm**

IMPORTANT INSTRUCTIONS:

- Answer any Five **(05)** Questions.
- All Questions carry **equal** marks.

1. Critically examine the present Sri Lankan public sector bureaucracy in light of the Bureaucratic Model advanced by Max Weber.

2. The New Public Management **(NPM)** emerged in the latter part of the last century to remedy the multi-faceted issues that the governments were facing at that time. Discuss with examples how this concept **(NPM)** has contributed to overcome such issues during the past three decades.

3. **a)** How do you define public policy? (05 marks)
   b) Explain using an example, the major steps/stages of the policy making process. (15 marks)

4. Explain how the Bureaucratic Model of Organization defers from the Matrix Model of Organization.

5. Analyze the roles of political executives and administrative executives in a system of responsive administration giving examples from the Commonwealth countries and the United States of America.

6. **a)** Explain briefly what is meant by **POSDCORB**? (07 marks)
   b) List down the categories of managerial skills and explain the need for such skills for managers of different levels of the organizations. (13 marks)

7. **a)** Explain the difference between monitoring and evaluation (08 marks)
   b) Discuss three techniques used in evaluating policy actions. (12 marks)

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