THE OPEN UNIVERSITY OF SRI LANKA
COMMONWEALTH EXECUTIVE MASTER OF BUSINESS/PUBLIC ADMINISTRATION
FINAL EXAMINATION – 2016 NOVEMBER
MCP 1606 - PUBLIC SYSTEMS MANAGEMENT

DATE : 30.11.2016 **TIME : 1.30 AM – 4.30 PM**

Answer five (05) questions.
All questions carry equal marks.

1. a). Explain the main characteristics of the Bureaucratic Model advanced by Max Weber. (08 marks)
   b). Evaluate the usefulness of the bureaucratic model in understanding modern organizations, elaborating examples from Sri Lanka. (12 marks)

2 a). Discuss the concept of New Public Management (NPM) and reasons for its emergence in the West in the latter part of 20th century. (08 marks)

b). Critically examine its success in effectively dealing with socio-economic issues that prevailed at that time. (12 marks)

3 a). Explain the role of a manager in light of any conceptual model you are familiar with. (08 marks)
b). Show how that model will help you understand the role of public sector managers of Sri Lanka . (12 marks)

4 a). Distinguish project monitoring and evaluation. (08 marks)
b). Discuss one of the quantitative techniques and one of the qualitative techniques of project evaluation. (12 marks)

5 a). What do you mean by Alternative Service Delivery? (05 marks)
b). Explain giving examples from Sri Lanka how privatization of state owned enterprises (SOEs) could be used as an effective strategy for delivery of public services (15 marks)

6 Briefly explain the functions of management in line with COSDCORB model and discuss the functions of public sector managers in line with that model . (20 marks)

7. Discuss the main steps of the Integrated Management Cycle (IMC). (20 marks)

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